Warranty Information





10-YEAR LIMITED LIGHT COMMERCIAL WARRANTY

Chesapeake warrants that the wear layer of the 6.5mm RigidCore Flooring with 20mil wear layer will not wear through under normal light commercial use for a period of ten (10) years from the date of purchase. Wear layer wear-through is defined as 100% wear layer wear-through over a minimum of 3% of the total installation. Scratches and gloss reduction are not considered surface wear. This warranty is non-transferable and applies only to the original purchaser and only if used in the following commercial areas:

Retail Areas: product display areas, sales floors, novelty shops, boutiques, showrooms, hair salons, hallways, entryways (walk-off mats are required)

Medical Offices: waiting rooms, patient rooms, exam rooms, storage rooms, hallways, entryways (walk-off mats required)

Institutional: classrooms, training rooms, meeting rooms, common areas, residence halls, hallways

Hotels: guest rooms, meeting rooms, conference rooms, lobby

Office Buildings and Restaurants: offices, meeting rooms, conference rooms, restaurant floor, break rooms, showrooms

Multi-Family: rental units, leased properties, apartments

The flooring must be installed properly in accordance with the manufacturer's installation guidelines. The floor must be used indoors in a dry, climate-controlled area. Installation of flooring that contains a manufacturing defect is not covered under this warranty. The floor must be maintained properly in accordance with the manufacturer's guidelines.

